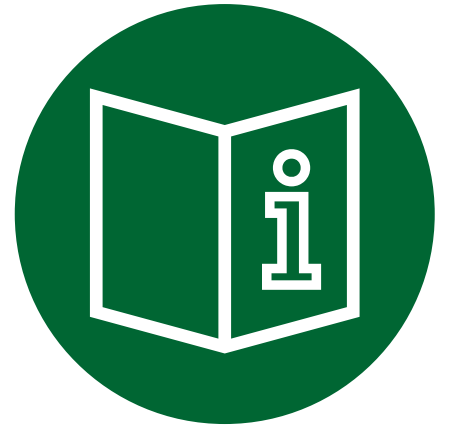


DIRECT PAYMENTS

from Bromley Council

FACT SHEET



Keeping safe and emergencies

09



www.bromley.gov.uk/directpayments

Having a direct payment works well for a lot of people without any issues arising. However, occasionally things happen and you may need to talk to someone about this. If you are in any doubt of who to speak with for a range of services please contact our Adult Early Intervention Service on the contact details at the end of this fact sheet.

Some examples below are instances when you should make getting in touch a priority!

If your needs are not being met

If your needs are not being met it might be that your care and support package needs to be reviewed. You would need to contact the Adult Early Intervention Service to request a review of your care and support package.

If you are without care and your contingency plans have fallen through

If your personal assistant is not available unexpectedly and your usual contingency plan falls through then you should contact the Adult Early Intervention Service as soon as possible so that alternate options can be sought.

If you run out of money in your direct payment account

If you run out of money in your Direct Payment account this needs to be addressed to avoid you running into debt. Please contact the Adult Early Intervention Service so that help and advice can be provided.

Who to contact?

Adult Early Intervention Service

Telephone: **020 8461 7777**

Email: **adult.early.intervention@bromley.gov.uk**

Other downloads

You can download the supporting leaflets referenced in this leaflet from
www.bromley.gov.uk/directpayments

Produced by:

Adult Social Care

LONDON BOROUGH OF BROMLEY

Civic Centre, Stockwell Close,
Bromley BR1 3UH

