

COVID-19 (Coronavirus) Update

Beckenham Beacon Sexual Health Clinic Closure

During the COVID-19 (coronavirus) outbreak, there are extreme challenges on provision of all health services.

As of **Friday 27th March**, in order to aid with delivery of emergency care and protect the welfare of our clients, staff and all those around us, Beckenham Beacon Sexual Health will be closed.

We hope to continue to run a limited service for Sexual Health and HIV emergencies from our other clinic, the Caldecot Centre (15-22 Caldecot Rd, Brixton, London SE5 9RS), offering telephone consultations.

Face-to-face appointments will only be offered when felt to be absolutely necessary by a senior clinician and will be held at the Caldecot Centre.

For the most current advice on the outbreak, please go to

<https://www.gov.uk/government/topical-events/coronavirus-covid-19-uk-government-response>

For queries, please see below

Sexual Health

Frequently Asked Questions

- **'I have no sexual health symptoms and just need a check-up'**.
Please visit www.beckenham.shl.uk for a home testing kit. The kit will be delivered discreetly to your home and you will get your results within 4 days. This service is available to residents of most London boroughs, including Bromley, Lewisham, Lambeth and Southwark. See the [Sexual Health London](#) website for full details.

If you live in Croydon, please visit <https://www.croydonsexualhealth.nhs.uk/order-a-self-test-kit> for a home testing kit.

If you are 25 or over and live in Bexley or Greenwich you can order a free home STI Testing Kit, which tests for Chlamydia, Gonorrhoea, HIV, Hepatitis B and C, and Syphilis via <https://www.checkyourself.org.uk/plus>

If you are aged between 16 and 24 years old and live in Bexley or Greenwich you can order a free home Chlamydia testing kit via <https://www.checkyourself.org.uk/>

- **'I think I have a sexually transmitted infection' OR
'I have had contact with someone with a sexually transmitted infection' OR
'I have a confirmed sexually transmitted infection from online testing'**

Our online booking system, which will allow you to book a telephone consultation will be live from Wednesday 25th March. Please visit <https://www.zesty.co.uk/practices/kch-beckenham-emergency-tele> to request a telephone call-back.

- **'I need emergency hormonal contraception ('morning after pill')**
If you require Emergency Hormonal Contraception ('Morning After Pill'), you may be able to access this at your local pharmacy.

You may also be able to access emergency contraception and ongoing contraception via **Sexual Health Bromley**, by emailing your details to bromh.askfp@nhs.net. You will be emailed a triage form, which you will need to complete and return. You will then receive a phone call from a clinician to discuss your needs. If you require emergency contraception, you need to type that in the subject heading so that your request is picked up quickly. Please note, this will also be a limited service and subject to change.
- **'I think I need PEP (post exposure prophylaxis)'**
If you have had an exposure within the past 72hours, please phone the **Caldecot Centre** on 0203 299 5000 for further advice (Monday-Friday 9am-5pm) and a decision will be made by a senior clinician as to whether PEP is required.
If you are asked to attend the clinic, you should not come if you develop fever, flu-like symptoms or a cough, or you have had contact with a confirmed or suspected case of COVID-19.
- **'I need a vaccination for hepatitis B (HBV)/human papilloma virus'**
No patients will be seen for vaccines during the COVID-19 outbreak and should consult back to services when the outbreak has been declared over.
- **'I have an appointment booked with the nurse'**
Nurse-led appointments are cancelled until further notice
- **'I have recently been sexually assaulted'**
Please contact **The Havens**, specialist centres in London for people who have been raped or sexually assaulted. Please call them for urgent advice / appointments on 020 3299 6900.
- **'I am 17years old or younger and need to be seen for a check-up'**
Please phone the **Caldecot Centre** on 0203 299 5000 for further advice (Monday-Friday 9am-5pm)

HIV Clinic (by appointment only)

Due to the COVID outbreak, face to face appointments are being cancelled. Do not attend your appointment unless you have been requested to do so. You may be contacted by phone or text and arrangements made for your ongoing care.

Please give us at least four weeks' notice if you require a repeat prescription of your antiretroviral medication. Prescriptions will be done as per your regular schedule and there is no need to request additional supplies.

For queries, please contact the **Bromley HIV CNS team**: 01689 866647 (please leave a message if your call is not answered. This answerphone will be checked daily, Monday-Friday. This may be subject to change)

For repeat prescriptions and emergency queries only, please contact the **Caldecot Centre**: 0203 299 5000 (Monday- Friday, 9am-5pm)

Do not attend clinic if you have a cough or fever but please contact NHS 111 at 111.nhs.uk or phone NHS 111 if you do not have internet access.

Contact

By Telephone:

Caldecot Centre: 0203 299 5000 (Monday-Friday 9am-5pm)

Bromley HIV CNS team: 01689 866 647 (please leave a message if your call is not answered. This answerphone will be checked daily, Monday-Friday. This may be subject to change.)

Please also see our websites for further information:

Beckenham Beacon Sexual Health: <http://pruh.kch.nhs.uk/services/sexual-health/>

Camberwell Sexual Health Clinic: <https://www.kch.nhs.uk/service/a-z/sexual-health>

Caldecot Centre: <https://www.kch.nhs.uk/service/a-z/hiv>