



The Safer Bromley Partnership is committed to continuously improving safety in Bromley. We want a borough where people can live, work, play and learn safely. Our members include Bromley Council, Bromley Police, Health, Probation, Fire and London Ambulance Services, the Mayors Office for Policing and Crime and local housing associations.

Visit our website at [www.bromley.gov.uk/saferbromley](http://www.bromley.gov.uk/saferbromley)

To order another copy of this leaflet please call the Customer Service Centre on 020 8461 7777 or email [community.safety@bromley.gov.uk](mailto:community.safety@bromley.gov.uk)



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# Safe as Houses

Nominated Neighbour Scheme



Your role as a  
Nominated Neighbour

**saferbromley**  
partnership



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# Safe as Houses

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### What is the Nominated Neighbour Scheme?

The Nominated Neighbour Scheme is an initiative launched by the Safer Bromley Partnership to encourage neighbours to help vulnerable people living in the community feel safe in their homes. The scheme is designed to help reduce distraction burglary and prevent bogus callers.

### What is a bogus caller?

Anybody who attempts to enter a home by tricking or confusing the householder.

### What is my role?

- 1 Your neighbour will write your address onto their 'Nominated Neighbour' card.
- 2 If someone they do not recognise knocks on your neighbour's door they will display the card. This will re-direct the caller to your home.
- 3 When they call at your door, check their identity. Do not let them into your home.
- 4 If you are happy that the caller is genuine, return with them to your neighbour's home. Secure your property before you leave.

- 5 Once you arrive at your neighbour's home, stay with the caller until they have finished their business.
- 6 Ensure all doors are secured in the property so nobody else can enter undetected.
- 7 Do not leave the caller alone (unless they request privacy).
- 8 Once the caller has finished their business escort them off the premises.

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**A genuine caller will not mind waiting while you check their identity**

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### What happens if you are not home when your neighbour has a caller?

If you are not at home, the caller may return to your neighbour's house. Your neighbour should ask the caller to put in writing the date and time that they next plan to call.

If you suspect a caller at your door is not genuine or may be trying to sell bogus goods, please call the **Trading Standards Rapid Response number on 07903 852090**. This number has been set up as a quick response to tackle suspected doorstep crime in your area.



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