

Food Safety Team Food Business Questionnaire

A. I	Premises Details		
Trac	ling name		
Add	ress / Including postcode.		
(Address at which moveable			
esta	blishment is kept.)		
		I	
Prop	prietor's name		
Mar	ager's name (if applicable)		
Tele	phone number(s)		
Ema	ail address		
Web	osite / social media page		
	e of food premises / business		
1.	What type of food business do yo	ou operate? Please select all options below that apply.	
	food business from home *(tick if elsewhere e.g. from a market stall)	you store or prepare any food related to your business at home but operate	
	food business from a restaurant,	café, take-away or retail premises	
	food business from a community	or church hall	
	mobile catering unit, van or traile	r	
	food stall on a market		
	ice cream van		
	food delivery van		
	functions or location catering		
	food business that sells food by r	nail order / over the internet	
	import / export of food		
	office or head office for a food bu	siness	
	other type of food business / prer	nises, please describe:	l .

B.	Food business activity details	
2.	Please give a brief description of your food business activities (e.g. cake maker - baking cakes at home for sale to friends and customer orders, mobile catering unit – preparing food such as burgers, sausages etc.)	•
3.	Is any food or drink stored, prepared or sold from the businesses registered address as detailed on P.1?	Yes 🗌 No 🗌
	If no , please explain (e.g. address used for storage of non-food items only such as equipment & utensils, address used for storage of moveable / mobile catering unit, van or trailer, food purchased fresh on day of use and prepared on site / on mobile catering unit / at venue / on market stall, office / correspondence address only etc.)	
4.	How many days a week / month, does your food business operate? (Please specify e.g. week, once per month, weekends only, seasonal April-Sept, as orders received etc.)	daily, once per
	Please indicate the maximum number of customers / clients you expect to prepare food prepare food for. Please specify if daily, weekly, monthly, per event etc.	for or already
5.	Do you supply food to other food businesses (e.g. retailers or wholesale outlets, cafes, restaurants, food processors or manufacturers)?	Yes 🗌 No 🗌
	If yes, please provide details of the type of food you provide to other food businesses.	
	Please indicate the quantity of food you provide each week / month to these other food businesses.	
	Please provide the name(s) and address(es) of the businesses you supply.	
C.	Details of food business vehicles and mobile units	
6.	If you <u>do not</u> keep any vehicles or mobile catering units, vans or trailers used for your food business at the address detailed on P.1 please tick "not applicable" and move onto the next section (D).	N.A

7.	How many delivery vehicles, mobile catering units, vans, or trailers are stored at this address?					
8.	Please tell us where you normally trade (e.g. street markets, farmers markets, festivals / outdoor events, outside school / college / station etc.)					
	If you have a regular trading location or pitch ple	ease tell us wh	nere this is.			
9.	Do you store any food in the vehicle(s), mobile of are not trading?	catering unit, v	van or trailer whe	en you Yes	; 🗆 No 🗆	
	If yes, please tell us what type of food.					
10.	If you store chilled or frozen food in your vehicle available to run refrigeration equipment / freeze	-	here a power su	pply Yes	s No	
D. 1	ypes of food stored, prepared, cooked, sold a	and processi	ng / preservatio	on methods		
		•	•			
11.	Please tell us which foods are stored, prepared, cooked and sold during the course of your food business activities. Tick <u>all</u> that apply - *(if none apply please move onto the next section).					
	Raw meat and / or raw fish	Stored	Prepared	Cooked	Sold	
	Cooked meat and / or cooked fish	Stored	Prepared	Cooked	Sold	
	Food held hot (e.g. pasties, pies, sausage rolls etc.)	Stored	Prepared	Cooked	Sold 🗌	
	Sandwiches and sandwich fillings inc. filled baguettes and rolls	Stored	Prepared	Cooked	Sold	
	Unwashed fruit or vegetables	Stored	Prepared	Cooked	Sold	
	Prepared salads (e.g. coleslaw)	Stored	Prepared	Cooked	Sold 🗌	
	Cooked rice	Stored	Prepared	Cooked	Sold 🗌	
	Food containing raw or lightly cooked egg	Stored	Prepared	Cooked	Sold	
	Soft cheeses / cream cheese and / or fresh cream	Stored	Prepared	Cooked	Sold 🗌	
	Other dairy products such as cheese, ice creams, yoghurts etc.	Stored 🗌	Prepared	Cooked	Sold 🗌	
	Cakes / desserts made with raw / lightly cooked eggs e.g. mouse	Stored	Prepared 🗌	Cooked	Sold	
	Cakes / desserts containing fresh cream as filling or topping	Stored 🗌	Prepared	Cooked	Sold 🗌	
	Home baked bread and cakes inc. celebration cakes, muffins, cookies, brownies etc.	Stored 🗌	Prepared	Cooked	Sold 🗌	
	Homemade jams, chutneys and oils	Stored	Prepared	Cooked	Sold	

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	Food for functions / location catering	Stored	Prepared	Cook	ed 🗌	Sold
	Food for market stalls	Stored	Prepared	Cook	ed 🗌	Sold
	Food for mobile catering units / vans	Stored	Prepared	Cook	ed 🗌	Sold
	Frozen foods	Stored	Prepared	Cook	ed 🗌	Sold
	Pre-wrapped food such as biscuits, chocolate bars, sweets, canned / bottled food and drinks	Stored	Prepared 🗌	Cook	ed 🗌	Sold
	Please add any other food types not listed a	bove:				
		Stored	Prepared	Cook	ed 🗌	Sold
		Stored	Prepared	Cook	ed 🗌	Sold
		Stored	Prepared	Cook	ed 🗌	Sold
		Stored	Prepared	Cook	ed 🗌	Sold
12.	Do you use any of the following methods to pre	serve or store	food. Tick all th	nat app	lv.	
					,	
	Bottling				Yes	No 🗌
	Smoking / curing			Yes	No 🗌	
	Vacuum packing / sous-vide				Yes	No 🗌
	Do you do any other type of packing or processing of food?				Yes	No 🗌
E.F	. Food safety / hygiene training					
	-					
13.	If you <u>do not</u> handle, prepare, cook or sell open or unwrapped foods please tick "not N.A applicable" and move onto the next section (F).					
14.	How many people / food handlers including you (e.g. raw and cooked meat, salad, sandwiches,		or prepare open	/ unwra	pped foo	ods
15.	Do you or your food handlers have food hygien 5 years?	e training obta	ained within the l	ast 3-	Yes 🔄	No 🛄
	If yes, please explain below how many have tra you / they have (e.g. L2 food safety in catering)	•	at level of trainin	g		
16.	Are untrained food handlers supervised by train	ed food hand	lers at all times?		Yes	No 🗌
					N.A	

17.	Fitness for work – If you or your food handlers have been unwell with diarrhoea or vo after you / they have recovered from symptoms should you / they wait, before returnin handle food?	
F. F	ood Safety Management Procedures / System	
18.	Do you have any written food safety procedures in place?	Yes 🗌 No 🗍
10.	bo you have any written lood salety procedures in place?	
	If yes, please give details below (e.g. using Safer Food Better Business (SFBB), have written down step by step instructions on how food is stored, handled and prepared to ensure that it is safe etc.)	
	If no, how do you ensure that food is stored, handled, prepared / produced and transported safely? Please give details.	
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G. S	Storage of food in fridges and freezers	
19.	If you <u>do not</u> store chilled or frozen food at your premises please tick "not applicable" and move onto the next section (H).	N.A
20.	Do you store ready-to-eat / high risk food such as cooked meat, sandwiches and sandwich fillings, cooked rice etc. in fridges or freezers?	Yes 📋 No 📋
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21.	Do you check the temperature of your fridges and freezers or food temperatures? If yes, how do you do this? Tick all that apply.	Yes 🔄 No 🛄
	Use fridge / freezer temperature display Use independent thermometer kept inside fridge / freezer Use a probe thermometer to check air / between pack temperatures Use probe thermometer to check product temperatures Other Please specify: 	
	How frequently do you do this?	
22.	What is the normal operating temperature or maximum temperature you would allow and freezer(s) to operate at?	your fridge(s)
	Fridges: °C Freezers: °C	

23.	Do you keep a written record of checked temperatures?	Yes 🗌 No 🗌
24.	Do you transport chilled or frozen foods?	Yes 🗌 No 🗌
	If yes, please explain how you ensure food is kept under proper temperature control.	
Н. С	ooking / reheating meat, poultry or products containing meat or poultry	
25.	If you <u>do not</u> cook or reheat meat or poultry, or meat or poultry products please tick "not applicable" and move onto the next section (I).	N.A
26.	Which of the following types of meat and poultry do you cook or reheat? Tick all that	it apply.
	Products containing meat or poultry (e.g. sausages, burgers, sausage rolls, cottage p Beef Pork Lamb Goat Chicken Turkey Duck O Other Please specify:	oie etc.) □
27.	How do you ensure that meat or poultry is safe to eat? For example, what checks if out? Please explain.	any do you carry
28.	Do you cook rare or medium rare burgers or minced meat products? If yes, please explain how you ensure that they are safe to eat.	Yes 🗌 No 🗌
29.	Do you check core cooking / reheating temperatures to ensure that meat and poultry or products containing meat or poultry are being cooked / reheated properly?	Yes 🗌 No 🗌
	If yes, do you use a digital probe thermometer?	Yes No
	If no, what do you use? Please tell us what you use.	
	What is the minimum core cooking temperature you aim for? °C	

30.	Do you record checked cooking / reheating temperatures?	Yes 🗌 No 🗌
31.	If a probe thermometer is used to check core cooking / reheating temperatures do you disinfect the probe thermometer before and after use?	Yes 🗌 No 🗌
	If yes, please explain how you do this.	
I. Co	boling of food	
32.	If you do not cook and cool food to be eaten either hot or cold at a later date please	
52.	tick "not applicable" and move onto the next section (J)	N.A 🗌
33.	How do you ensure food is cooled quickly? Please explain.	
	What is the maximum amount of time you would allow food to cool at room temperature refrigerating or freezing?	ure before
J. H	ot holding and transporting hot food	
		I
34.	If you <u>do not</u> hot-hold food or transport hot food, please tick "not applicable" and move onto the next section (K).	N.A
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35.	Which of the following types of food do you hot-hold? Tick all that apply.	
	Meat or poultry dishes such as chilli, bolognaise, curry, chicken pieces etc.	es 🗌
36.	Do you carry out checks to ensure that hot-held food is being kept hot enough?	Yes 🗌 No 🗌
	If yes, how do you do this? Please explain how you do this.	
	How often do you carry out these checks?	
	Every 2 hours Every 4 hours More than 4 hourly	
	What is the minimum hot holding temperature that you aim for? °C	

37.	Do you record checked hot-held food temperatures?	Yes 🗌 No 🗌
		·
38.	Do you transport hot food?	Yes 🗌 No 🗌
	If yes, please explain how you ensure food is kept under proper temperature control.	
VЦ	andling and propering row and ready to get or applyed foods	
п. п	andling and preparing raw and ready to eat or cooked foods	
		- <u> </u>
39.	If you <u>do not</u> handle or prepare raw meat or poultry, unwashed salad, vegetables or fruit as well as ready to eat foods or cooked foods please tick "not applicable" and move onto the next section (L).	N.A
40.	Do you keep raw and ready to eat / cooked foods separate during storage?	Yes 🗌 No 🗌
41.	Do you separate the preparation of raw and ready to eat / cooked foods by preparing them at different times?	Yes 🗌 No 🗌
42.	Do you use different or separate surfaces, equipment and utensils to reduce the risk of cross-contamination between raw and ready to eat / cooked foods?	Yes 🗌 No 🗌
43.	Do you use different food handlers to handle raw and ready to eat foods?	Yes 🗌 No 🗌 N.A
44.	Do you or your food handlers change your / their protective over clothing, such as aprons, after handling raw foods?	Yes 🗌 No 🗌
45.	If you have answered no to any of the questions in this section Q.40 - 44, please what you do to reduce the risk of cross contamination.	e explain below
L. P	hysical and chemical contamination	
46.	How do you prevent physical contaminants getting into food (e.g. glass, plastic, foreig Please explain.	gn bodies etc.)?
	How do you prevent chemicals (e.g. cleaning products) from getting into food? Pleas	se explain.

M. H	land washing	
47.	Do you have a wash hand basin in your kitchen or in your food handling / preparation area (including on board mobile catering units / vehicles) or in a room close by?	Yes 🗌 No 🗌
	Do you use the same sink that you use for washing hands for washing food and / or washing equipment and utensils?	Yes 🗌 No 🗌
48.	Do you use hot water for washing hands?	Yes 📋 No 🛄
	Γ	
49.	Do you use liquid soap for washing hands?	Yes 📃 No 🗌
50.	Do you use hygienic hand drying facilities (e.g. paper towels)?	Yes 📃 No 🗌
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51.	Are you or your food handlers trained to wash your / their hands properly between different tasks to prevent cross contamination?	Yes 🗌 No 🗌
	Do you or your food bondlore yoo gloyee when bondling food?	
52.	Do you or your food handlers use gloves when handling food? If yes, please explain how and why gloves are used.	Yes 🗌 No 🗌
N. C	Cleaning and disinfection	
53.	Do you have a written cleaning schedule or set cleaning procedures that you use?	Yes 🗌 No 🗌
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54.	Do you use hot water and detergent for cleaning?	Yes 🗌 No 🗌
		Γ
55.	Do you use a food-safe disinfectant / sanitiser?	Yes 🗌 No 🗌
	If yes, which brand do you use?	
56.	Are different / separate cloths used to clean raw food preparation areas and ready to eat food preparation areas?	Yes 🗌 No 🗌
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57.	What type of cloths do you use for cleaning? Tick <u>all</u> that apply.		
	Re-useable cloths Disposable J-cloths Paper towels Sponges / so	courers	
58.	Are re-useable cloths / towels cleaned and disinfected regularly?	Yes 🗌 No 🗌	
	If yes, how do you do this? Please explain.		
59.	Are any food handlers / staff trained to follow your cleaning procedures?	Yes 🗌 No 🗌 N.A	
60.	What type of sink do you have? Tick all that apply.		
	Single sink Double sink (2 large bowls) Double sink (1½ Bowls)		
	Other Delease specify:		
61.	Is there an adequate supply of hot and cold running water available at your sink(s)?	Yes 🗌 No 🗌	
62.	Do you upo a disbuggher to clean utancile and equipment? Tick all that apply		
02.	Do you use a dishwasher to clean utensils and equipment? Tick <u>all</u> that apply . Domestic dishwasher	sher	
0. C	operating a food business from home		
63.	If you <u>do not</u> operate your food business from your home or, store or prepare any food for your business at home, please tick "not applicable" and move onto the next section (P).	N.A	
64.	If you are using your kitchen at home to store or handle or prepare food for your food do you ensure that your domestic activities do not put the safety of the food for your f risk?		
	Kitchen surfaces are cleared, cleaned and disinfected before starting to prepare food for business	Yes 🗌 No 🗌	
	Separate equipment / utensils are used	Yes 🗌 No 🗌	
	Separate fridge(s) and freezer(s) for domestic food and business food are used	Yes 🗌 No 🗌	
	Separate cupboards or storage areas are used	Yes 🗌 No 🗌	

	Cleaning equipment and chemicals are stored separately from food	Yes 🗌 No 🗌
	Access to the kitchen by children and family members is carefully controlled when it is being used for food business activities	Yes 🗌 No 🗌
	Pets are removed from the kitchen when it is being used for food business activities	Yes 🗌 No 🗌
	Windows and back doors are kept closed when food business activities are underway	Yes 🗌 No 🗌
	Domestic laundry / washing is carried out at a different time	Yes 🗌 No 🗌
65.	Do you store food in any other area of your home such as a spare room, shed or garage?	Yes 🗌 No 🗌
	If yes, please tell us where and what type of food is stored here.	
P. H	lome bakers, dessert makers or chocolatiers	
66.	If you <u>are not</u> a home baker / dessert maker or Chocolatier please tick "not applicable" and move onto the next section (Q).	N.A
67.	Do you prepare or store any of the following? Please tick all that apply.	
	Cakes / desserts with raw or lightly-cooked egg topping or filling (e.g. meringue, mou	ise etc.)
	Cakes / desserts with fresh cream Decorated celebration	
	Large cakes (e.g. Victoria sponge, lemon drizzle) Small cakes and bis	cuits
	Bread and / or bread products Chocolates	
	Other Please specify:	
68.	Please tell us the quantity of cakes, baked products or chocolates that you prepare for week, month or year (e.g. 20 celebration cakes per year, 60 cupcakes per week etc.)	

69.	Where do you sell the cakes / desserts / chocolates that you produce? Tick all that a	apply.	
	Market stall Charitable events / schools / church groups etc.		
	Direct sales / Internet sales / mail order		
	Cafe or shop Please provide details in Section B, Q5		
	Other Please specify:		
70.	Do you use eggs? If yes, please tell us what type of eggs you use.	Yes 🗌 No 🗌	
	Raw shell eggs		
71.	Where do you buy your eggs from? Tick <u>all</u> that apply.		
	Supermarket 🔲 Farm shop 🔲 Farm gate 🗌 Corner shop / conver	nience store	
	Commercial supplier / wholesaler		
	Other		
72.	How do you store your eggs? Tick <u>all that apply.</u>		
	Fridge 🗌 Kitchen cupboard 🗌		
	Other Delease specify:		
Q. F	Food waste, general waste and pest control		
73.	How and where do you store waste from your food business until it is collected / rem	oved? Please	
	give details.		
74.	What type of arrangements do you have in place to remove general waste and food	waste produced	
	by your food business? Tick all that apply.		
	Normal household waste collection arrangement		
	Commercial waste collection contract		
	Take to waste disposal site		
	Recycle / take to recycling facility		
	Other Please specify:		
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75.	Do you carry out regular visual checks for pests such as insects and rodents?	Yes 🗌 No 🗌	
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76	Do you have a pest control contract?	Yes 🗌 No 🗌	

R. Stock control			
77.	Do you carry out visual checks on food or ingredients that are delivered to you, or that you purchase from supermarkets / wholesalers etc. that will be used for your food business (e.g. date codes, quality, condition of packaging etc.)?	Yes 🗌 No 🗌	
78.	Do you check the temperature of any chilled or frozen food deliveries?	Yes 🗌 No 🗌 N.A 🗌	
	If yes, do you record these temperatures?	Yes 🗌 No 🗌	
79.	9. What type of stock control systems do you use. Tick <u>all</u> that apply.		
	Stock rotation (first in - first out)		
	Regular date code checks (Use-By and Best-Before)		
	Other Please specify:		
80.	Do you apply your own dates to food or have your own date-coding system?	Yes 🗌 No 🗌	
	If Yes, please explain.		
S. Food labelling			
81.	Do you apply any labels to food you produce or food you re-pack?	Yes 🗌 No 🗌	
	If yes, please give details (e.g. add name of food, ingredients list, Use-By or Best Before date, Company name and address /contact details etc.)		
82.	Do you have any procedures in place for dealing with customers with food allergies / intolerances?	Yes 🗌 No 🗌	
	If yes, please tell us what procedures you have in place.		
83.	Are these procedures written down?	Yes 🗌 No 🗌	
84.	Are any staff / food handlers trained in your allergen procedures and do they understand the allergen information requirements?	Yes 🗌 No 🗌	
		N.A	

T. Any other comments		
Please add any additional notes or information here.		
U. Sign and Return Questionnaire		
I confirm that the information that I have supplied in this questionnaire is accurate and true to the best of my knowledge and belief. I will inform Bromley Council if there are any significant changes to the business. <i>Please confirm by crossing this box.</i>		
Name (printed)		
Position in food business / premises		
Date		
Thank you for taking the time to complete this questionnaire.		
Please return by email to: food@bromley.gov.uk		
Or post to: The Food Team, Public Protection, Civic Centre, Stockwell Close, Bromley BR1 3UH.		